

NEEDED INVESTMENTS IN EQUIPMENT AND TECHNOLOGY

Unit	Equipment Needs	Technology Needs	Comments
General		<ul style="list-style-type: none"> ■ Some operational data bases are not linked and therefore can't be searched by other data bases 	
Office Of The Chief Of Police		<ul style="list-style-type: none"> ■ Phone system does not include a "response tree" and voice mail 	<ul style="list-style-type: none"> ■ Enhancement to voice mail system current underway should address voicemail issue(a)
Community Affairs And Employee Communications	<ul style="list-style-type: none"> ■ Cell phone of radios are needed for employees who go door to door for outreach programs and need communications for personal safety 	<ul style="list-style-type: none"> ■ Updated computers with improved foreign language software and scanners that integrate with equipment for producing brochures would be beneficial 	
Administrative Services Bureau			
Personnel and Development		<ul style="list-style-type: none"> ■ Background investigations do not have access to phone mail 	<ul style="list-style-type: none"> ■ Enhancement to voice mail system current underway should address voicemail issue(a)
Financial and Contract Management	<ul style="list-style-type: none"> ■ Additional filing cabinets and other storage is needed to management paperwork and records 		
Inspections	<ul style="list-style-type: none"> ■ A higher production printer and copy machine is needed 	<ul style="list-style-type: none"> ■ Phone system does not have voice mail 	<ul style="list-style-type: none"> ■ Enhancement to voice mail system current underway should address voicemail issue(a)
Equipment Services	<ul style="list-style-type: none"> ■ An additional fax and copy machine is needed 		

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Special Services Bureau			
Narcotics	<ul style="list-style-type: none"> ■ Investigators do not have access to cell phones during their shifts 	<ul style="list-style-type: none"> ■ A citywide data base of vice offenders is not available; a similar database is needed relating to licensing issues ■ An application to flag open neighborhood nuisance cases to ensure service requests are reviewed for their impact prior to being assigned to individual bureaus is needed 	
Youth and Family Support	<ul style="list-style-type: none"> ■ Investigators do not have access to cell phones during their shifts 	<ul style="list-style-type: none"> ■ Access to Dallas Independent School District data bases is not available 	<ul style="list-style-type: none"> ■ Confidentiality issues relating to access to Dallas Independent School District data bases will need to be addressed
General Investigations	<ul style="list-style-type: none"> ■ An insufficient number of cell phones are assigned to staff making it difficult to contact investigators when they are not at the headquarters 	<ul style="list-style-type: none"> ■ Computerized data bases relating to auto theft are not easily searched ■ Computers assigned to the unit are old and cannot run current software ■ Officers currently have no way to run vehicle checks while in the field when they are away from their vehicles ■ Officers do not have access to voicemail 	<ul style="list-style-type: none"> ■ Enhancement to voice mail system current underway should address voicemail issue(a)

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Patrol Bureau	<ul style="list-style-type: none"> ■ Patrol vehicles are not equipped with prisoner shields ■ Additional cameras are needed so officers do not have to wait for a camera when photographs must be taken at incident scenes ■ Additional film is needed for family violence cameras ■ Additional equipment (such as cell phones, binoculars and portable MDTs) would benefit deployment units ■ Basic supplies such as pens, paper and "whip out" books are sometimes in short supply 	<ul style="list-style-type: none"> ■ Additional computers are needed to support investigative functions ■ Investigative staff do not have access to phone mail ■ Mobile data terminals "freeze up" and are unusable from time to time 	<ul style="list-style-type: none"> ■ The department is aware of the need for additional computers is taking steps to address it ■ Enhancement to voice mail system current underway should address voicemail issue.
Homeland Security And Investigations Bureau			
Crimes Against Persons		<ul style="list-style-type: none"> ■ Software for the division's digital camera is needed 	
Crime Scene Response	<ul style="list-style-type: none"> ■ Staff do not have access to cell phones ■ Evidence lockers are not sized appropriately ■ Additional equipment (such as petrie dishes and gun residue kits) is needed 		

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Criminal Intelligence		<ul style="list-style-type: none"> ■ Data base is not automated 	
Support Services Bureau			
Communications		<ul style="list-style-type: none"> ■ The system used to support the staff review, direct entry and expediter functions has limited storage capacity which, if exceeded, causes the system to crash ■ Expediter unit uses rotary phones that lack the ability to put caller on hold or redial ■ Computers used by the expediter unit are reportedly quite slow ■ Insufficient computer printers are available to support unit operations ■ Some of the dictaphones used by the direct entry unit are not operational 	
Detention Services	<ul style="list-style-type: none"> ■ The need for new breathalyzer machines should be examined 		<ul style="list-style-type: none"> ■ An analysis of the need for additional breathalyzer machines was beyond the scope of this engagement

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Records		<ul style="list-style-type: none"> ■ Additional printers are needed to support high volume accounts ■ Software used by the unit is not compatible with software used by patrol officers ■ Unit staff do not have access to Polaris and Fordis systems ■ The Fordis system "dumping" of 911 calls after 30 days" creates extra work for the unit 	
Legal Services	<ul style="list-style-type: none"> ■ A high speed copier would be beneficial 	<ul style="list-style-type: none"> ■ Existing printer is not reliable 	
Property		<ul style="list-style-type: none"> ■ The property management information system (PMIS) used to manage property does not meet unit needs ■ Scanners and electronic key pad are needed for drug handling ■ Leads on line system should be modified to allow data entry clerks to work off-line when internet is down 	<ul style="list-style-type: none"> ■ The department is aware of the shortcoming of the PMIS system and is taking steps to address it

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Auto Pound	<ul style="list-style-type: none"> ■ The alarm system needs to be repaired or replaced ■ An additional forklift needs to be acquired for the unit 	<ul style="list-style-type: none"> ■ Existing computers are very slow 	<ul style="list-style-type: none"> ■ A number of technology needs have been identified by the department and were recently addressed ■ Two forklifts are currently assigned to the unit. When one is down, which happens with some frequency, physical preparations for auctions must be altered. Forklift might be acquired by trading wrecker currently assigned to the unit that is not needed.

(a) Communications Systems Information (CIS) has already added 1200 voice mail boxes to the system and is currently in the process of assigning these boxes to employees.