



We're here to help

At UnitedHealthcare, we care about your health and well-being. We believe our Specialty Pharmacy Program will provide quality services and support throughout your treatment. Be sure to take your medications as directed, refill your prescriptions and visit your doctor regularly.



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Specialty Pharmacy Program





The UnitedHealthcare Specialty Pharmacy Program

Specialty medications are critical to improving the health and lives of individuals — and are also some of the most expensive medications being used today. We want to make these medications accessible and affordable for you and your employer.

What is a specialty medication?

UnitedHealthcare defines specialty medications as having one or more of the following attributes:

- ▶ Cost greater than \$250 per prescription
- ▶ Injectable or oral medications, including infusions given in an outpatient setting
- ▶ Treats rare, unusual or complex diseases
- ▶ Requires additional clinical oversight and expertise for best management

A specialty pharmacy to meet your needs

Using a specialty pharmacy is beneficial because it has experience in storing, handling, and distributing these unique medications.

Specialty pharmacies also typically provide a higher level of customized care for specialty medications than traditional retail pharmacies. Specialty pharmacists and nurses have additional clinical expertise surrounding these medications and complex diseases.

UnitedHealthcare's network specialty pharmacy, Prescription Solutions, is your connection to quality, convenient specialty pharmaceuticals. Prescription Solutions provides exceptional services for you including:

- ▶ Efficient prescription dispensing and timely delivery.
- ▶ Pharmacists and licensed health care professionals available 24 hours a day to answer your questions about medications or your specific health condition.
- ▶ Patient education and support services with care plan development and monitoring, if needed.
- ▶ Medication-related supplies, such as syringes, needles and disposal containers free of charge.
- ▶ Shipping to any location for no additional charge.
- ▶ Prescription shipments mailed in confidential, temperature-sensitive packaging.
- ▶ Refill reminders and overall adherence monitoring.
- ▶ Coaching on our Prescription Drug List including available lower cost alternatives.

Getting started at Prescription Solutions

Step 1 After receiving a prescription for a specialty medication, call Prescription Solutions® Specialty Pharmacy at 866-218-7398.

Step 2 Prescription Solutions representatives will answer your questions, work with you and your doctor to fill the specialty prescription and support your ongoing medication needs.

Step 3 Prescription Solutions will work with you to schedule delivery, or even arrange for emergency delivery when necessary.

For questions about using Prescription Solutions Specialty Pharmacy, please call toll-free at 866-218-7398. Representatives are available Monday through Friday, 5 a.m. to 7 p.m. Pacific Time. On-call pharmacists are available 24 hours a day, seven days a week.

